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Serial No. 10/001,947

Application of: David J. Jilk, Brian L. Kellner, Victor Ganora, Thomas A. Kotsines

Filed: November 14, 2001

Art Unit: 2171

Examiner: Not Yet Assigned

Attorney Docket No. WIDE-002

For: UNIVERSAL TASK MANAGEMENT SYSTEM, METHOD AND PRODUCT FOR  
AUTOMATICALLY MANAGING REMOTE WORKERS, INCLUDING  
AUTOMATICALLY TRAINING THE WORKERS

Confirmation No.: 8863

Customer No.: **25235**I hereby certify that this correspondence is being facsimile transmitted to the United  
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1. Preliminary Amendment.

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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PRELIMINARY AMENDMENT

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please amend the above-identified patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 3 of this paper.